

Special Support Program

Manitoba, British Columbia and Saskatchewan offer provincially funded drug programs that can help residents with their drug costs. These programs are available to all residents in these provinces.

Insurance companies, like Canada Life, need to make sure you are accessing provincial programs first before using their services. The Special Support Program provided by the Ministry of Health is an income-tested program that helps residents with their drug costs in relation to their income.

Families or individuals can apply to the Program by completing the application form and providing income documentation. There are two types of applications that can be found on the Ministry of Health website or at your pharmacy.

[Side A application form](#) – to provide your consent to the Canada Revenue Agency (CRA) to release specific income information (line 15000) to the Ministry of Health, Drug Plan and Extended Benefits Branch. No annual application required. Your coverage will be automatically renewed each year as long as you file your income tax return.

[Side B application form](#) – if you do not file income tax or would rather submit your income information. You must submit an application and income documentation every year. In the fall, you will receive information in the mail with instructions on how to renew your coverage.

- Mail, fax or email your application to the Drug Plan's Special Support Program.
- You will receive a confirmation of benefits letter when the initial application is processed.
- Special Support coverage begins on the date the Drug Plan Branch received your completed application.
- You are encouraged to complete Side A for automatic renewal and to prevent lapse in coverage.

The provincial program will send you a letter confirming your registration and your deductible amount. Send a copy of this letter to Canada Life by fax or email:

Fax: (204) 946-7664

Email: sdp@pharmacare@canadalife.com

Be sure to include your Plan number and Member ID on the letter before you send it. This information can be found on your Canada Life pay-direct drug card.

Failure to apply to the Special Support Program could result in your prescription drug benefits being suspended. If your drug benefits do get suspended, you can submit any receipts for expenses paid out of pocket for reimbursement once your provincial program registration is complete.

If you have any questions, please contact Canada Life at 1-866-238-2891.